

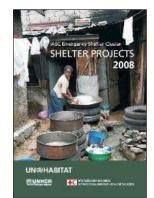
# Shelter Projects

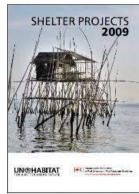
Laura Heykoop - IOM

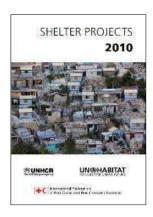
## SHELTER PROJECTS

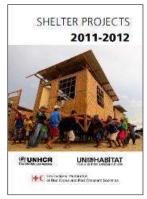
### shelterprojects.org



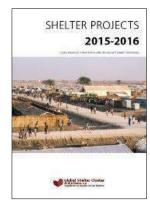


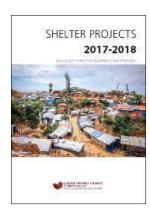




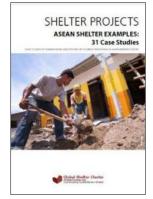


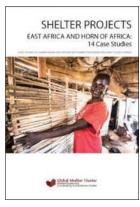


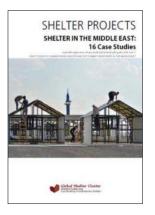


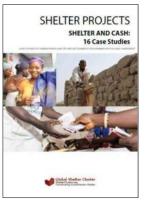


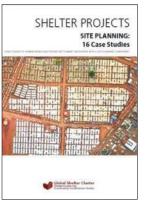


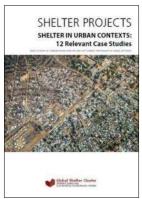


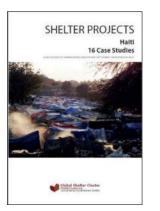














## SHELTER PROJECTS



Context is everything



Shelter and settlements assistance is part of a process. It has long-term impacts



People are active participants in their own response and recovery



Shelter and settlements assistance must be inclusive



Shelter and settlements go hand in hand



Shelter and settlements assistance must link to other sectors and priorities



Effective projects are coordinated and planned



SHELTER PROJECTS

Shelter and settlements assistance is part of a process and crisis-affected people are active

participants in that process. How and where assistance is provided in an emergency can have long-term impacts on people's ability to improve their situation and eventually recover.

People will start to improve and upgrade their living conditions as soon as they can get access to

and, materials and other resources, especially in post-disaster contexts where often 'recovery

begins on day 1" - immediately after the disaster. Many case studies illustrate how shelter and

In contexts of conflict and prolonged displacement, crisis-affected households are often in a

state of flux for many years. Multiple case studies show how shelter and settlements programs

can be designed to support people during their displacement. They also show how to support

an end to their displacement, for example by helping people return to their original homes and

communities and rebuild their lives. This is especially the case when people can gain secure ac-

How assistance is provided also has lasting impacts on host communities. Many case studies

illustrate how projects can be designed to reduce social tensions and mutually benefit host

settlements assistance can remove barriers and support incremental recovery.

There is a balance between scale, coverage, quality and impact



Local environmental damage is long-lasting



Security of tenure

underpins all shelter

Locally appropriate technical solutions work best





Good projects reduce the impacts of future shocks





### support to returnees in Burundi



### Increasing access to affordable rental housing in Jordan



SHELTER PROJECTS ESSENTIALS | www.shelterprojects.org



### Core shelters in Sri Lanka

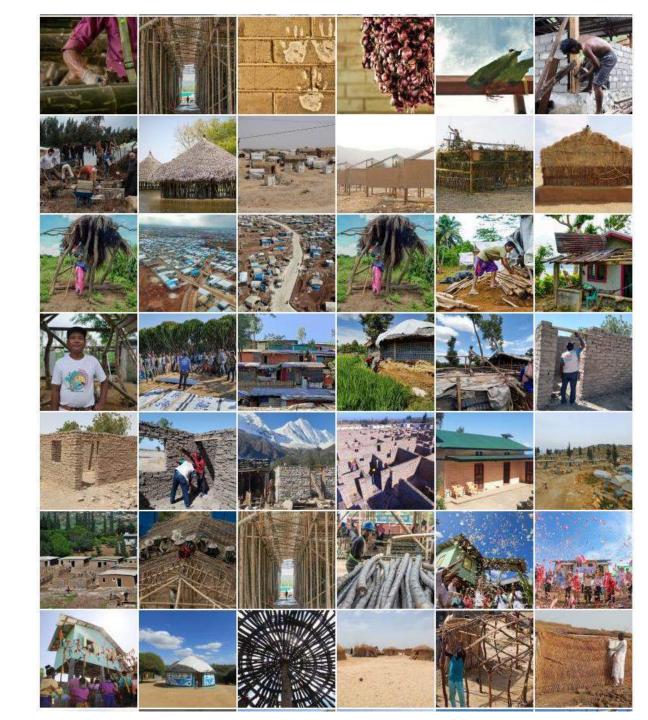
This project, supporting families returning to their villages after being displaced by conflict, took an incremental approach to reconstruction. The project worked with households to construct "core shelters". These were small but durable homes that cost a similar amount to build as less durable 'semi-permanent' shelters. Core shelters were designed to be easily expanded and adapted to reflect changing household needs. Most families did indeed start upgrading as soon as their core shelters were ready to move into. For more information see Shelter Projects 2009 (A18) p36.



# SHELTER PROJECTS

Cast your vote in the photo competition.... coming soon!







# IEC Material Compendium

Boshra Khoshnevis - IOM





# The Shelter Compendium

INFORMATION, EDUCATION AND COMMUNICATION MATERIALS FOR SHELTER AND SETTLEMENTS PROGRAMMING













- Background
- Methodology
- Learnings

Case Studies and Opinion Pieces

**Reviews** 



### What are Information, Education and Communication Materials?

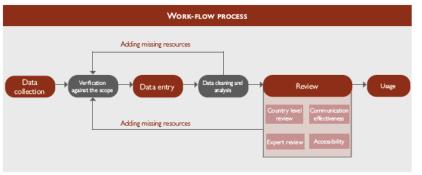
A document by WHO defines IECs as: "an approach which attempts to change or reinforce a set of behaviors in a target audience regarding a specific problem in a predefined period of time."

We are focusing on materials that support this approach for shelter.

IEC materials have the **objectives** of raising awareness and attempting to change, reinforce or promote a clear message to a **targeted audience** through **different channels**. These channels vary from printed media, such as posters, flyers, leaflets, brochures and booklets, to broadcasted media, such as radio messages, animations, or text messages.

In this document we try to use the term "IEC Materials" to denote that they should be part of a process.

### Methodology



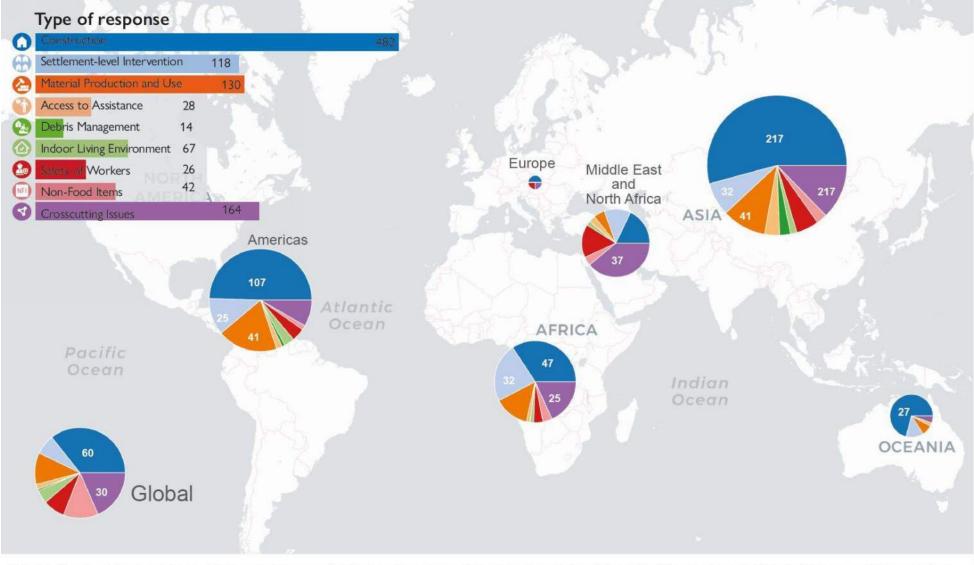
This graphic shows the work-flow that was used to compile and create the Shelter Compendium.

### Information Education and Communication Materials **FILE DATA** CONTEXT CONTENT Poster /Flyer /Image - Rural Host government - Affected people and Changing practice / awareness raising - Sub-region - Shelter Cluster other local population Text / Script - Urban Reducing risks (structural / siting) Conflict Plastic sheeting / tarpaulin - Country International NGO Field staff and What to do in case of (response) Complex / Multip - Timber / Wooden poles / Coco - Subnational National / Local NGC Video SMS location or - UN agency - Earth (incl. adobe, cob, mud bricks, ethnic group - Red Cross Red humanitarian staff Booklet compressed blocks, etc.) Type of Stage of material - Technical shelter Crescent movement - Stone life-cycle Academia - Wre - Donor agency - Unclear I not specified - Plywood - Research / Technica - Bamboo Site selection / Safe Access and roads omanization New construction - Raw material extracti - Baked bricks - Individual author - Upgrade / Repair Shape / Size shelter location Slope stabilization Manufacturing and - Corrugated galvanized iron sheets Site planning and - Unknown - Concrete (unreinforced) - Design and - Drainage (site level) Non Specified / Other / unsure - Care and - Delivery and storage construction principl - Reinforced concrete General / Unclear Foundation Site improvement Use and Pros/Cons - Steel - Walls / Frame Good use and - Other - Maintenance / treatme - Thatch / Grass - Openings maintenance - Concrete blocks -Armed conflict - Joints / Bracing - Disposal / recycling Fixings - Earthquake - Porulation movement - Not applicable / general - Drought - Informally Spontaneous Unplanned settlement - Retaining wall - Rain and wind Not specified / Not specified / General / Unclear - Liquefaction - Finishing occupied General / Unclear Cyclone - Not specified / - Electrical installations General / unclear Vermin and insect - Protection-related risk - Plumbing - Unexploded Ordnance - Risk of collapse - Drainage (shelter leve - Heat or cold - Technological / Chemica - Cooking areas - Landslide / Mudslide - Volcano

This graphic shows how IEC materials were classified whilst building the database of the Shelter Compendium.



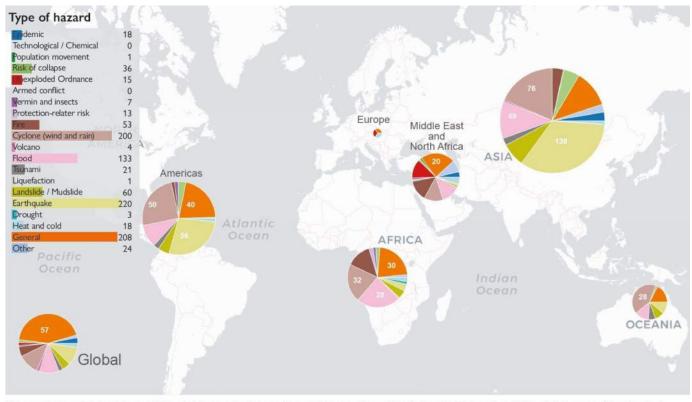
### **Analysis of The IEC materials**



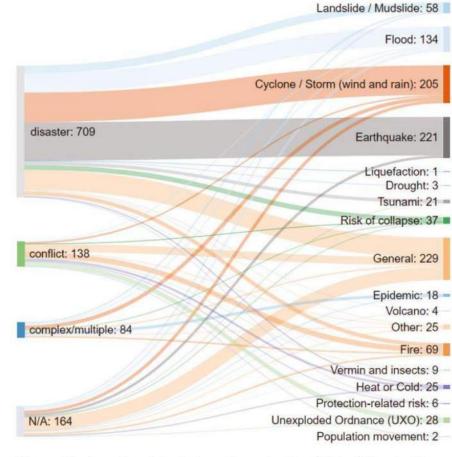
This graphic shows the breakdown of IEC materials according to type of response. The proportions of the circles reflect the number of IEC materials among different regions.



### **Analysis of The IEC materials**



This graphic shows the breakdown of IEC materials according to type of hazard. The proportions of the circles reflect the number of IEC materials among different regions.



This graphic shows the relation between the context in which the IEC material was created and the risk reduction they aim to achieve.

### For Effective Information, Education and Communication Materials, Remember that:

- Communication is a 2-way street. IEC materials should usually be a part of larger social engagement programme to create behavior change – or they need to impart specific information backed up by a supporting programme. In order to be accurate and productive components of a public information programme, IEC materials should be created in consultation with their target audience.
- The process to develop Shelter IEC materials is a collaborative effort and can be as important as the content of the materials themselves. Shelter IEC materials are developed with many objectives including to distill the issues and clarify policy, technical and social knowledge in the simplest of terms. When well-managed, this process of bringing people together and forming consensus consolidates learning, shares knowledge and promotes consistency in response.
- Access to information is a right for all. IEC materials need to be not just technically clear, but also should consider how accessible and inclusive that information is to as many people as possible.
- IEC materials evolve during a response. As crises and responses evolve, messaging also needs to change. Throughout a response, new resources should be developed as necessary, existing resources should be modified, and the dialogue should be continued.

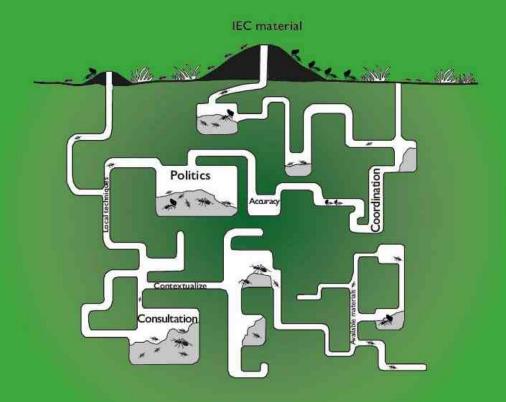
- IEC materials within the shelter sector can generally benefit from more evaluation and review of their impacts. Without feedback, evaluation, and testing of IEC materials, it is not possible to effectively identify areas of improvements, nor to produce more effective material. In the course of compiling this compendium, it was only possible to find a few examples of impact assessment and adoption of the messaging. In most cases feedback appeared to be limited to post-distribution monitoring activities which are conducted soon after the response.
- Some messages never change. Materials that are currently being used are often created using information and illustrations from existing IEC materials. Throughout the process of compiling the Shelter Compendium, certain messages were found to be recurrent. It became clearer that the technical messages are not very different, but (in some cases) the message was contextualized.
- IEC materials are not a solution, and they should be contextualized and have a roll out strategy. The intended objectives of an IEC material cannot be achieved by simply disseminating the flyers and posters. To increase the impact of IEC resources, they should be part of a programme, and be accompanied by technical trainings, demonstrations etc. This will not only improve the impact of the assistance, but will also build capacities and facilitate self-recovery of communities in the long-term.



- A.1 Plastic Sheeting IEC Material Overtime
- A.2 Considering and Using Pre-Existing IEC Materials
- A.3 Using Pre-existing Messaging
- A.4 Developing New IEC Materials
- A.5 Coordinating Messaging
- A.6 Politics of Developing IEC Materials
- A.7 Different Impact of Communication Channels
- A.8 Monitoring the Gaps and Continuing the Dialogue
- A.9 Testing and Community Feedback
- A.10 Accessible and Inclusive IEC Materials

### Section A

# Case Studies and Opinion Pieces



Anthills are some of the most impressive structures in nature. Even if an anthill seems small, the mound is just the tip of a much larger structure. There are thousands of ants just below the surface, doing different works.

The process to develop IEC materials is often overlooked while, usually is as important as the content of the materials themselves. It requires coordinating with different actors, engaging with the community, understanding the context and knowledge gaps, etc. It can serve to put humanitarian organizations on the same page and can also define policies. At times, it can involve politics.