What does the shelter sector need, to have more confidence to respond in urban areas?

Work with the city

Seki Hirano
seki.hirano@crs.org
senior technical advisor shelter and settlements
UK shelter forum Sept 2013
Directory of City Government

- OFFICE CITY MAYOR CITY
- PUBLIC LIBRARY TOURISM & CULTURAL COMMUNITY AFFAIRS
- COMMUNITY IMPMT
- CITY ADMINISTRATOR
- HUMAN RESOURCE PLANNING & DEVT. BUDGET
- ACCOUNTING OFFICE
- GENERAL SERVICE
- LEGAL OFFICE
- INFORMATION OFFICE TREASURER'S
- OFFICE ASSESSOR'S OFFICE CIVIL REGISTRAR
- SOCIAL WELFARE
- ENGINEERING OFFICE
- AGRICULTURAL VETERINARY OFFICE
- ECONOMIC ENTERPRISE
- HEALTH DEPT. BORJA CITY HOSPITAL
- CITY BUILDING OFFICE EQUIPMENT DEPOT
- PUBLIC SERVICES ANGGUNIANG SEC. CITY
- AUDITOR GOVERNMENT DIR.
- POPULATION PROGM FIRE DEPARTMENT POLICE
Local government liaison officer – who understands city development and politics

Elections
Understanding the informal sector
Sectorial approach

Integrated neighborhood approach

Site 1

Site 2

Site 3

Operations

Head of emergencies

Shelter
Wash
Health
Food
Protection

Operations

Head of Community Recover

Area coordinator 1
Area coordinator 2
Area coordinator 3

Advisors

Shelter
Wash
Protection
M+E

Shelter
Wash
Protection
M+E

Shelter
Wash
Protection
M+E
CASH and the city
Winterization Support for Vulnerable Syrian Refugee Families in Kilis
Would we be effective if we work **with** the city in getting it back on its feet?

- Working with the city means we make conscious effort to work with the existing city structures including the informal structures together with all level of stakeholders – city officials, private sector, CBO to household.

How did you work with the city?

- Did you have to adapt the way you operate?

- Did you blend in...?