

# Shelter Centre Current Activities



Shelter Centre is an NGO that shares and generates knowledge about shelter, settlement and reconstruction. Shelter Centre supports a global community of practice, working to support recovery from conflicts and disasters.

1. Humanitarian Library
2. Humanitarian Training
3. Humanitarian Meeting
4. Policy Development

# 1. Library

## Problem Statement

- Locating this document if you do not know its exact title
- Challenges in locating and sharing local documents
- General knowledge is spread over thousands of websites
- Moderation often reflects the priorities of library managers rather than users
- Moderation is costly to administer and slows uploading



# 1. Library

## Current Activity – Shelter & Settlement Library



- Development of Shelter & Settlement Library, building on Shelter Centre's current Shelter Library
- Current Library contains 1457 documents from more than 250 organisations
- Shelter & Settlement Library will:
  - Contain at least an additional 900 documents
  - Showcase improved functionalities, innovative approach to crowd sourcing and user moderation

A screenshot of the Shelter Centre Library website. The top navigation bar includes 'shelter centre', 'library', 'meeting', 'community', 'training', 'events', 'news', and 'about us'. Below the navigation is a search bar with the text 'connecting and supporting the humanitarian shelter community responding to settlement and reconstruction needs after conflicts and disasters with resources and training'. A world map is displayed, showing various countries with markers. A 'user login' section is visible on the right, with fields for 'Username or e-mail' and 'Password', and buttons for 'create new account' and 'request new password'. Below the map, there are buttons for 'low bandwidth' and 'contract map'. The main content area features a search bar with the text 'Enter keywords:' and a 'search library' button. Below the search bar, there are sections for 'popular library resources', 'Shelter after disaster', 'CORE Training Programme', and 'Shelter Projects 2008'. A text box on the right states: 'Since its launch in October 2008, the Shelter Library has been accessed from 210 countries and territories. How to use the Shelter Centre Library There are 4 different ways to find the resources. 1. Zoom and find - get resources specifically related to an area using the world map. 2. Search the term - use the search bar to find documents categorised by keyword. 3. Publishers - refine your search by the name of the publishers list. 4. Authors - refine your search by the name of the authors list.'

# 1. Library

## Future Plans – Humanitarian Library



- Development of the Shelter & Settlement Library will allow us to build strong foundations for the Humanitarian Library.
- User-upload approach: Local and regional knowledge is directly uploaded in native languages
- Community moderation: Users will be able to upload, rate resources and create and share booklists
- Will support cross-sector knowledge management and sharing
- Open-source software for global sharing and integration

The screenshot shows the Shelter & Settlement Library website. At the top, there is a navigation bar with the logo and menu items: HOME, REGIONS, RESOURCES, UPLOAD, COMMUNITY, ABOUT US, CONTACT. Below the navigation bar is a world map with red location pins for AMERICA, EUROPE, ASIA, AFRICA, and OCEANIA. A search bar is located on the right side of the map. Below the map, there is a section titled "WHAT IS THE SHELTER & SETTLEMENT LIBRARY?" with a search bar and a "SEARCH THE LIBRARY" button. The main content area is divided into four columns: LATEST RESOURCES, TRENDING RESOURCES, LATEST UPDATES, and LATEST TWEETS. Each column contains a list of resources with a thumbnail, title, author, date, and region. The resources are titled "Dolor Sit Consectetur". At the bottom, there is a footer with copyright information: © 2012 Shelter Centre | Rue de Varenbale | 11202 Geneva | Switzerland | Tel: +41 22 755 37 77. There are also social media icons for Facebook, Twitter, and LinkedIn.

# 2. Training

## Problem Statement



- 80-90% of people working in disaster responses have little or no prior experience and little or no training
- The cost of delivery of conventional humanitarian training to the required number of people is unaffordable and prohibitive
- Most humanitarian training only has content available in Western languages
- In house agency-specific training programmes lack commonly agreed standards

# 2. Training



## Current Activity – CORE Training

- Training of Trainers (ToT) and Workshops Training
- Naturally sustainable and scalable structure
- Designed to build on and enhance existing in-country training capacity through open source training material, TOT's and a franchise based delivery model
- Cost-effective, adjustable to specific audiences and delivered in local languages
- Delivers key messages of 5 IASC Clusters and cross-sector standard training

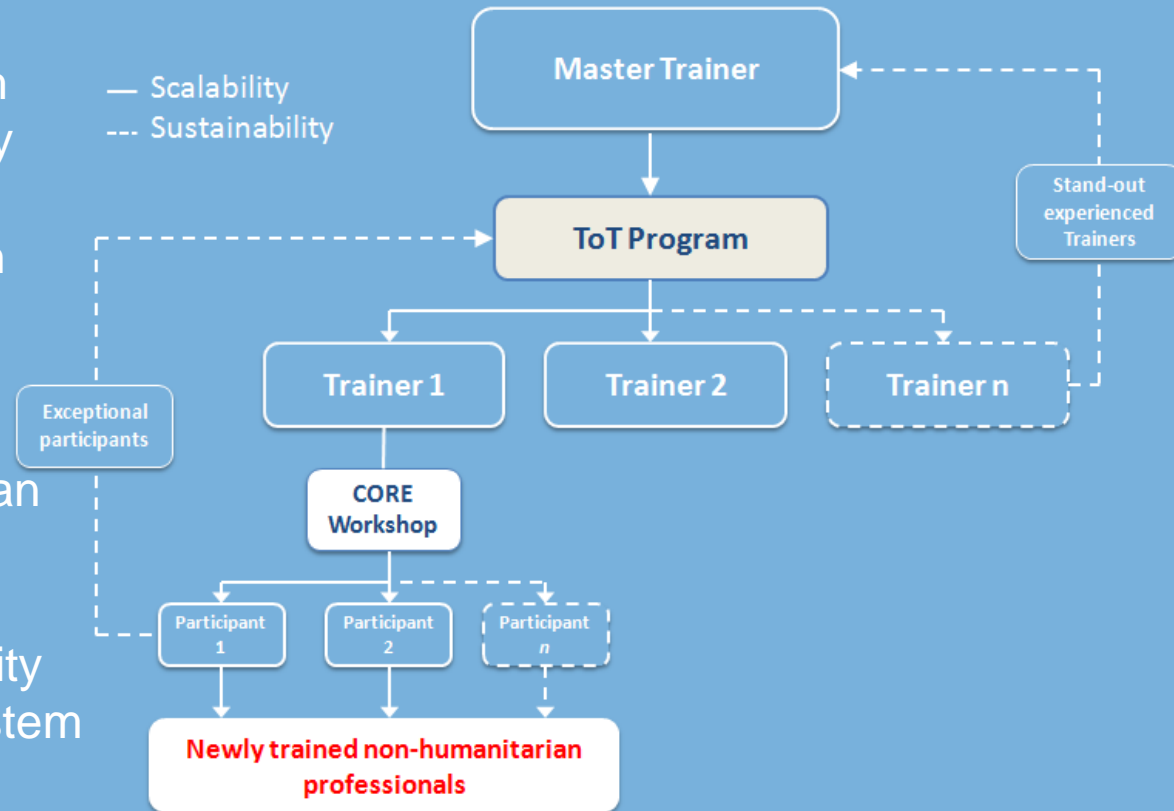
# 2. Training

## Scalable and Sustainable System



CORE –A Model For Scalable & Sustainable Training

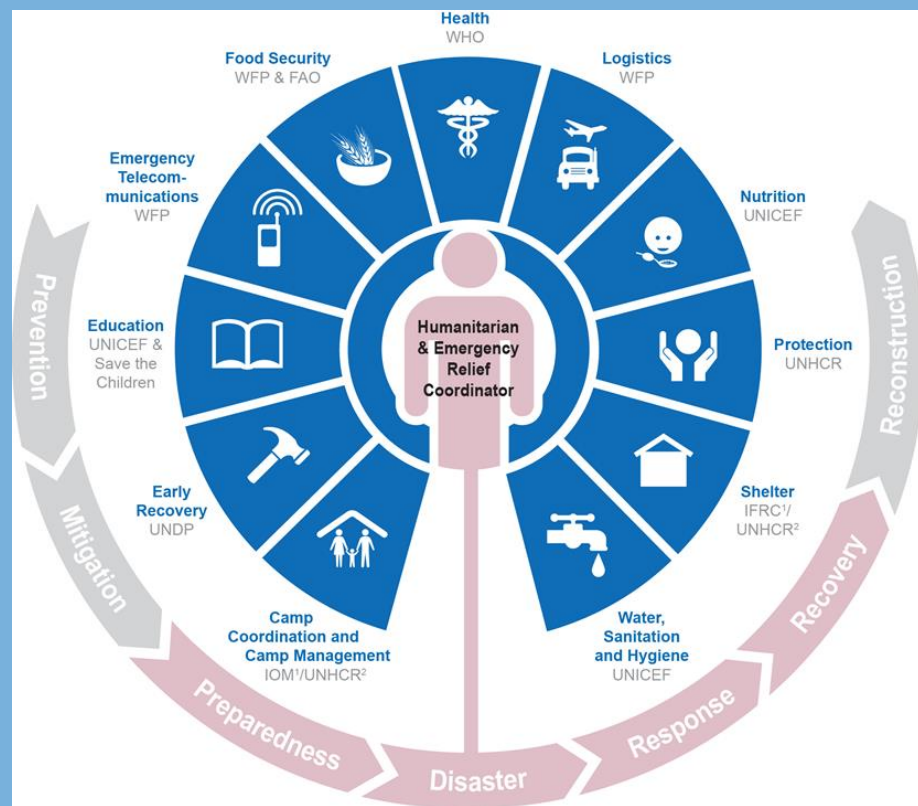
- Scalability achieved through sustainable training capacity
- Each trainer trained through ToT can conduct CORE Workshops
- Highly skilled participants can become Core Trainers
- Up-scaling allows high-quality training and sustainable system



# 2. Training

## Future Plans

- Continuing the cascade effect of CORE scalable structure to reach the 80-90% of people working in disaster responses have little or no prior experience and little or no training
- In 2013, to deliver at least 3 TOT and workshop programmes, provisionally in Indonesia, Myanmar & Timor
- Expand delivery to key messages of the 11 IASC Clusters





# 3. Meeting

## Problem Statement



Limited access to open forums to:

- Build consensus between the wide range of humanitarian actors
- Share good practice and lessons learned
- Involve the wider community in projects and developments

# 3. Meeting

## Current Activity – Shelter Meeting



- **Consultation:** Inform, agree and prioritise new projects
- **Review:** testing and assessing of existing projects and strategies
- **Consensus:** Generating agreement on policy and operating procedures
- **Publications:** Launching authoritative and collaborative publications
- **Knowledge Management:** sharing project activities, programmatic and technical good practice



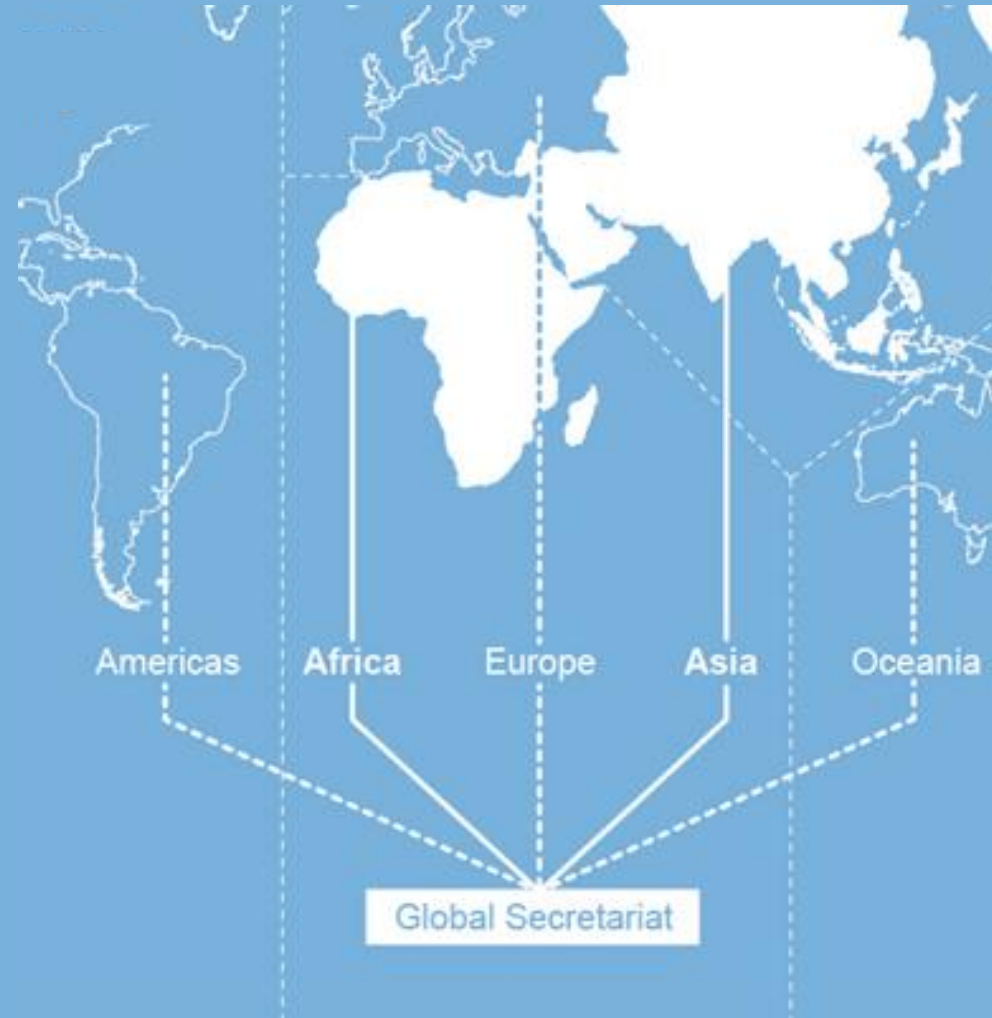
- In the last 5 years only, more than **1000** attendees from **200** organisations

# 3. Meeting



## Future Plans – Humanitarian Meeting

- **Problem:** Initiatives out of Clusters' work plans are currently not recognised
- **Problem:** No common space for the review and dissemination of innovations or projects worldwide
- **Solution:** Humanitarian Meeting will combine strategic and technical dimensions of humanitarian work
- **Solution:** Act as a global incubator for innovation within the humanitarian sector
- **Solution:** Hosted on a website that allows humanitarian stakeholders worldwide to share, follow, review and disseminate projects

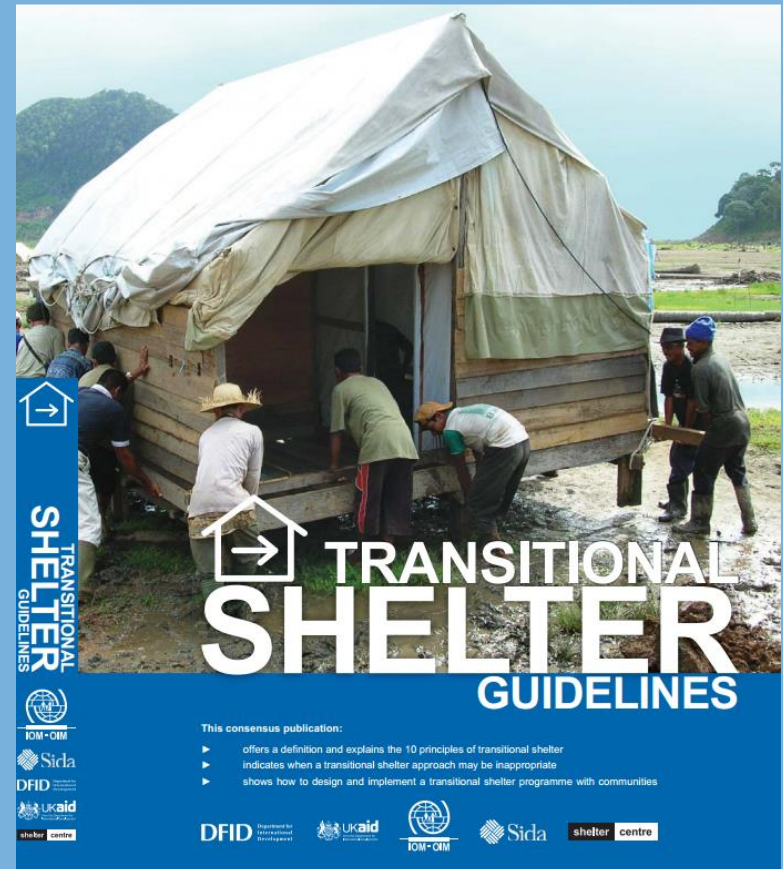


# 4. Policy Development

## Problem Statement

Existing guidelines are often developed without sector consultation to:

- Build consensus
- Develop commonly owned guidelines
- Analyse and integrate good practice and lessons learned
- Expand use of final documents to multilateral, regional and local humanitarian actors

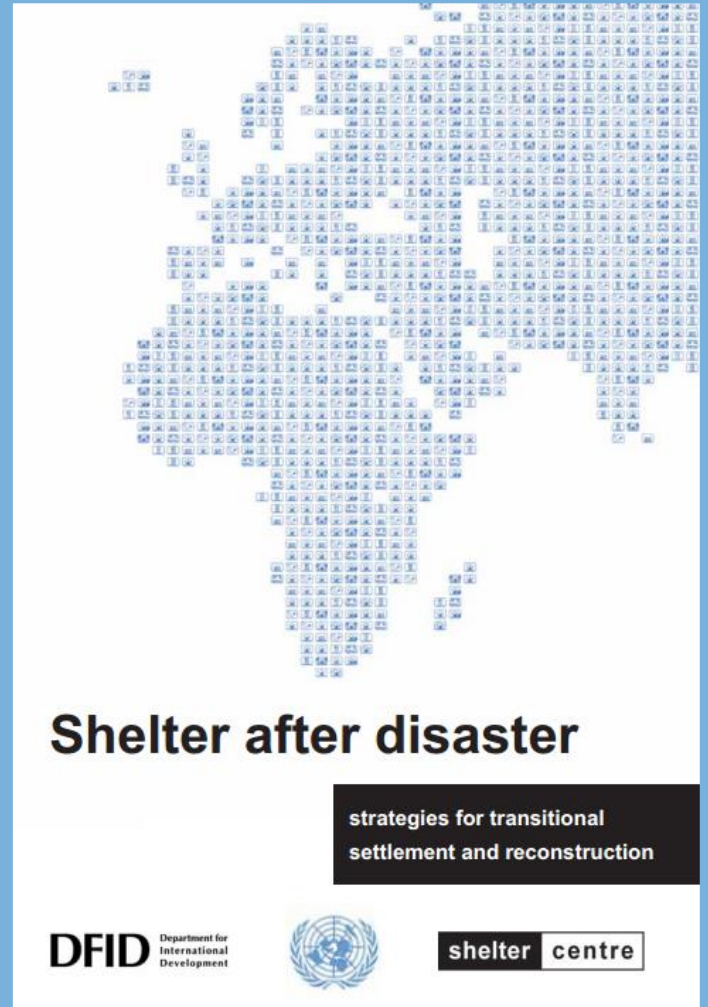


# 4. Policy Development

## Current Activity

SC's approach to Policy Development:

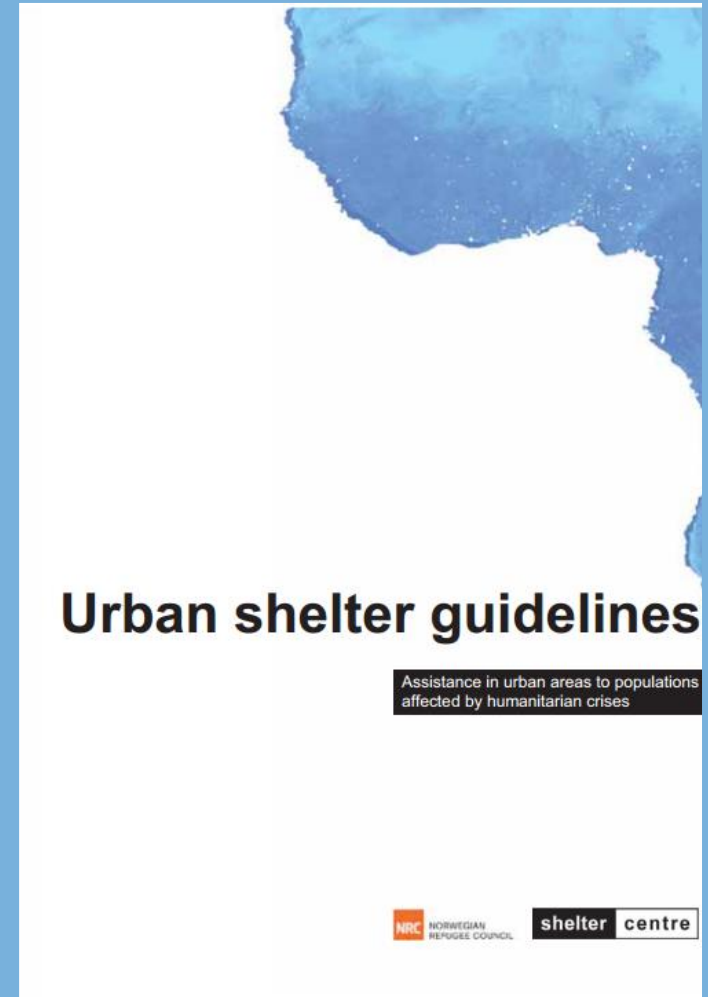
- Brings together specialist expertise
- Acts upon collaborative efforts with humanitarian actors
- Produces authoritative policy and technical guidance documents
- Generates consensus and good practices
- Focuses on operational activities and organisations



# 4. Policy Development

## Future Plans

- Consult on and develop Cluster Approach Guidelines
- Explore other opportunities to tackle humanitarian sector problems
- Continue to develop a collaborative approach to policy development



NRC NORWEGIAN REFUGEE COUNCIL

shelter centre